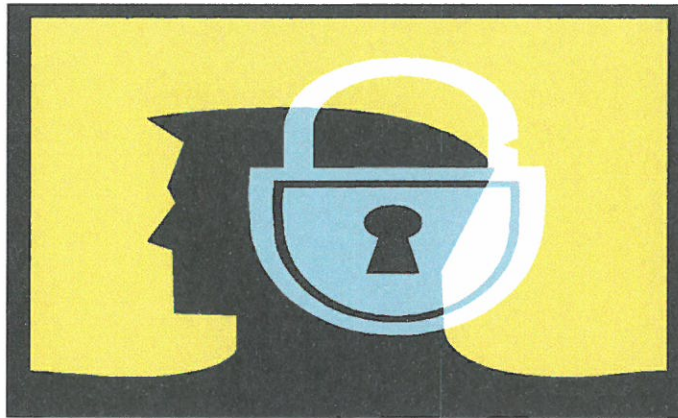


## **ATTENTION UTILITY CUSTOMER**



**The City of Devine has established an Identity Theft Prevention Program which does not allow us to disclosed confidential information to anyone other than the person(s) on the account. For this reason we are asking customers to call or come in to the office to update information, add a password to the account and if you would like at that time you can add another authorized person to get information on your account.**

**This is for your protection; from now on if anybody calls the office asking for information on your account they will need to provide us with the password and verify other confidential information in order to release any account information.**

**If you have any questions, concerns or would like to call to update your account, feel free to contact us at (830) 663-2804. If you would like to update your account in person you may do so at City Hall located at 303 S. Teel Dr. Monday through Friday between the hours of 8:00a.m.-12:00p.m. & 1:00p.m.-5p.m.**