

Dear valued customer,

We are closely monitoring the COVID-19 situation to make sure we're doing the right thing for the health and safety of our employees, our customers, and the communities we serve. Our number one priority is safety, and that is at the forefront of every decision we make.

We provide an essential service to the country, and like the police and fire departments, it's our duty to help protect and serve the public, especially in times like these. While we are working hard to ensure the highest quality customer service and minimal service disruption, the recent surge in residential waste and unique challenges we face requires us to temporarily modify our service offerings to keep your community clean and safe.

Until further notice we will be operating under the following guidelines:

- We will accept cart contents only. Drivers will not be authorized to leave their vehicle to pick up waste outside of the cart.
- For customers who do not have carted service, we will accept waste placed in bags only. Bags cannot exceed 50 pounds.
- Yard waste and bulk waste programs will be suspended.
- We may need to use alternative disposal methods if there are disruptions to recycling processing capabilities or if recycling contamination increases. It's important to keep waste out of your recycling container.

The Republic Services team remains committed to you throughout this crisis. We appreciate your business and wish you all the best during this difficult time.

For more updates, visit [RepublicServices.com](https://www.RepublicServices.com)

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We'll handle it from here.®